

Maintenance

Caring for your new hardwood floor is vital to the longevity and beauty of your Milano Hardwood flooring. With regular proper care and maintenance, your floor will continue to hold its beauty for the years to come. The following are some general tips that will help you care for your flooring:

- 1. Regularly vacuum, sweep or dust mop your floor once a week, or more, if applicable. Vacuum head must be brush or felt tip, avoid using vacuum with a beater bar as this may damage the flooring.
- 2. Wipe up spills immediately.
- 3. Use interior and exterior doormats at entrances to help prevent dirt from being tracked onto the flooring.
- 4. Use furniture felt guards to prevent any scratching that may occur.
- 5. When moving furniture, be sure to use hardboards and appliance lifts (if applicable) to protect the flooring from heavy rolling appliances.
- 6. Area rugs or mats are recommended in front of kitchen sinks, at all pivot points and areas of high traffic. Rugs should be made of a breathable material to prevent moisture entrapment.
- 7. Protect your flooring from continuous exposure to direct sunlight. We suggest protective window coverings to block fade-causing UV rays and excessive heat from direct sunlight.
- 8. Keep pets' nails trimmed and paws clean and free of dirt, gravel, grease, oil, and stains.
- 9. Remove shoes with spiked or damaged heels before walking on the floor.
- 10. Keep the relative humidity between 35% to 55% in your home.

Things to avoid, when caring for your flooring:

- 1. Avoid using products or products similar in nature to: ammonia based cleaners, acrylic finishes, wax based products, detergents, bleach, polishes and oil soaps, abrasive cleaning soaps or acidic materials.
- 2. Avoid any type of liquid substance to sit on your floor, wipe any spill immediately.
- 3. Avoid using rubber, foam back or plastic mats as these materials may trap moisture and discolor your floor.
- 4. Do not use hardwood floor-cleaning, buffing machines or steam cleaners.

Note: Any mishandling in caring for your floor, will void any warranties of your Milano Hardwood flooring.